

## New Patient Packet

Date: \_\_\_\_\_

\_\_\_\_\_  
 Patient Name (as it appears on Primary Insurance Card [include suffix]) Date of Birth

\_\_\_\_\_  
 Address City State Zip Code

( ) \_\_\_\_\_ ( ) \_\_\_\_\_

Home Phone Number Cell Phone Number Social Security Number (optional)

\_\_\_\_\_  
 Email Address

**Gender Identity** (check all that apply):

- Male  Female
- Female-to-Male (FTM)/Transgender Male/Trans Man
- Male-to-Female (MTF)/Transgender Female/Trans Woman
- Genderqueer; neither exclusively male nor female
- Choose not to disclose
- Additional gender category or other; please specify: \_\_\_\_\_

**Sexual Orientation:**

- Straight or heterosexual
- Lesbian, gay or homosexual
- Bisexual
- Don't know
- Choose not to disclose
- Something else, please describe: \_\_\_\_\_

**Marital Status:**  S  M  D  W **Preferred Language:** \_\_\_\_\_

*The following questions on race, ethnicity & language are required to be asked by Federal Government Regulations. (optional)*

**Ethnicity:**  Hispanic/Latino  Non-Hispanic/Latino  Do Not Want to Provide  Do Not Know

**Race:**  American Indian or Alaska Native  Asian  Black or African American  
 Native Hawaiian or Pacific Islander  White  Middle Eastern

**PHYSICIANS:**

\_\_\_\_\_  
 Primary Care Physician ( ) \_\_\_\_\_  
 Phone Number

\_\_\_\_\_  
 Referring Physician ( ) \_\_\_\_\_  
 Phone Number

**PHARMACY INFORMATION:**

\_\_\_\_\_  
 Pharmacy Name Location

( ) \_\_\_\_\_  
 Phone Number

I agree that Affiliated Oncologists may e-prescribe my prescriptions and may request and use my prescription medication history from other healthcare providers or third party pharmacy benefit payers for treatment purposes.

\_\_\_\_\_  
Patient Signature Date

**Are you currently enrolled in any of the following:**

**Skilled Nursing Facility (SNF):**  Yes  No **Convalescent Home:**  Yes  No **Hospice:**  Yes  No

\_\_\_\_\_  
 Name of Facility ( ) \_\_\_\_\_  
 Phone Number

\_\_\_\_\_  
 Address City State Zip Code

Date: \_\_\_\_\_

From: \_\_\_\_\_

To: \_\_\_\_\_

Fax: \_\_\_\_\_

**Authorization to Release Health Information/Records Request to Affiliated Oncologists**

Patient, \_\_\_\_\_, (date of birth) \_\_\_\_\_ has an appointment with \_\_\_\_\_. In order to make the consultation as meaningful as possible, please provide the following records, as marked, to our office within, at least, 3 business days prior to the appointment.

<input type="checkbox"/> Consult/H&P	<input type="checkbox"/> PSA Scores	<input type="checkbox"/> All CT Scans/X-rays/Ultrasounds
<input type="checkbox"/> OP Report/Procedure Report	<input type="checkbox"/> All Labs	<input type="checkbox"/> Mammograms
<input type="checkbox"/> Follow-up Notes	<input type="checkbox"/> Tumor Markers	<input type="checkbox"/> Radiotherapy Treatment Records
<input type="checkbox"/> Progress Notes	<input type="checkbox"/> Pathology Reports	<input type="checkbox"/> Entire Chart
<input type="checkbox"/> Discharge Summary	<input type="checkbox"/> Pathology Slides	<input type="checkbox"/> Chemotherapy Flow Sheet
<input type="checkbox"/> Weekly CBC Reports	<input type="checkbox"/> EKG	
<input type="checkbox"/> Other _____		

I understand that the information used or disclosed may be subject to re-disclosure by the person or class of persons or facilities receiving it and then would no longer be protected by federal policy regulations.

Please fax back to \_\_\_\_\_ with the attention of \_\_\_\_\_

Patient Name: \_\_\_\_\_

**Patient Signature:** \_\_\_\_\_ Date: \_\_\_\_\_

**\*\*\* CONFIDENTIALITY NOTICE \*\*\***

The documents accompanying this telecopy transmission contain confidential formation belonging to the sender that is legally privileged. This information is intended only for the use of the individual or entity named above. The authorized recipient of this information is prohibited from disclosing this information to any other party and is required to destroy the information after its stated need has been fulfilled, unless otherwise required by state law. If you are not the intended recipient, you are hereby notified that any disclosure, copying, distribution or action taken in reliance on the contents of these documents is strictly prohibited. If you have received this telecopy in error, please notify the sender immediately to arrange for the return of these documents.

**MEDICAL RECORDS**

## Advance Directives

Do you have any of the following Advance Directives?

- |                               | Yes                      | No                       |
|-------------------------------|--------------------------|--------------------------|
| 1. Medical Power of Attorney? | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. DNR?                       | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. Living Will?               | <input type="checkbox"/> | <input type="checkbox"/> |

If you have answered “yes” to any of the above, please bring a copy on your next visit so that we may update your records.

If you answered “no” to any of the above information, would you like an Advance Directives informational packet?

Yes       No

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Patient Signature:** \_\_\_\_\_ Date: \_\_\_\_\_

### Request for Alternative Communication Methods

I approve receiving *e-appointment reminders* via text and/or email. Please circle: Text / Email / None

You may email me at: \_\_\_\_\_

By providing your email, you understand you are consenting for us to email you a unique link that you will use to create a password in order to access My Care Plus, our Patient Portal. At any time you can change or discontinue emails. By providing your email, you understand the security and privacy risks of patient communication via email and the sending of patient records via email.

## Assignment of Benefits

**Patient Name:** \_\_\_\_\_ **Date of Birth:** \_\_\_\_\_

**Primary Insurance:** \_\_\_\_\_ **Secondary Insurance:** \_\_\_\_\_

Member ID#: \_\_\_\_\_ Member ID#: \_\_\_\_\_

Group #: \_\_\_\_\_ Group #: \_\_\_\_\_

Phone: \_\_\_\_\_ Phone: \_\_\_\_\_

Name of Insured: \_\_\_\_\_ Name of Insured: \_\_\_\_\_

Insured DOB: \_\_\_\_\_ Insured DOB: \_\_\_\_\_

**Guarantor Information** (Party responsible for payment of personal balance)  **Same as Patient**

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_  
(Last, First)

Date of Birth: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Address: \_\_\_\_\_ Apt/Unit: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

The above information is true to the best of my knowledge. I authorize my insurance benefits to be paid directly to Affiliated Oncologists. I authorize Affiliated Oncologists to release any information required to process my claim. I will notify this practice if my insurance changes at any time during my patient-physician relationship.

I acknowledge that I have reviewed and understand my financial responsibilities under GCIC's Financial Policy. I agree to be responsible for the payment of all charges incurred regardless of insurance coverage or other plans available to me. I also acknowledge that any unpaid balance for which I am financially responsible may be subject to a fee.

**Patient Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

### General Assignment of Benefits

I request that payment of authorized insurance benefits be made on my behalf to the Provider for any equipment or services provided to me by those organizations. I authorize the release of any medical or other information to my insurance company in order to determine the benefits payable for the services rendered by the Provider.

I understand that I am financially responsible to the Provider for any charges not covered by my health benefits. It is my responsibility to notify the Provider of any changes in my healthcare coverage. In some cases, exact insurance benefits cannot be determined until the insurance company receives the claim. I am responsible for the entire bill or balance of the bill if the submitted claims or any part of them are denied for payment. I accept financial responsibility for payment for all services or products received.

**Patient/Guardian Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

## Notice of Privacy Practices

I acknowledge receipt of the physician's Notice of Privacy Practices. The Notice of Privacy Practices provides detailed information about how the practice may use and disclose my confidential information.

I understand that the physician has reserved a right to change his or her privacy practices that are described in the Notice. I also understand that a copy of any revised notice will be provided to me or made available in the office.

I understand that this consent is valid until it is revoked by me. I understand that I may revoke this consent at any time by giving a written notice of my desire to do so. I also understand that I will not be able to revoke this consent in cases where the physician has already relied on it to use or disclose my health information. Written revocation of consent must be sent to the physician's office.

## HIPAA Consent to Share Information

In general, the HIPAA privacy rule gives individuals the right to request a restriction on uses and disclosures of their protected health information. The individual is also provided the right to request confidential communication or that communication be made by alternate means, such as sending correspondence to the individual's office instead of the individual's home.

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_

### Pharmacy Information

Name of Pharmacy: \_\_\_\_\_

Phone Number: (\_\_\_\_\_) \_\_\_\_\_

Address: \_\_\_\_\_

### Emergency Contact

Name (Last, First): \_\_\_\_\_

Relationship: \_\_\_\_\_

Phone Number: (\_\_\_\_\_) \_\_\_\_\_

Please indicate your preferred method of contact:

Home: (\_\_\_\_\_) \_\_\_\_\_

May we leave a detailed message?  Yes  No

Cell: (\_\_\_\_\_) \_\_\_\_\_

May we leave a detailed message?  Yes  No

Work: (\_\_\_\_\_) \_\_\_\_\_

May we leave a detailed message?  Yes  No

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I authorize Affiliated Oncologists, LLC, to release my medical information to the person(s) listed below. I understand that the person(s) named on this authorization will be given access to obtain results/information on my behalf. I authorize the person(s) indicated to pick up materials pertinent to my medical care:

**Name**

**Relationship to Patient**

**Phone Number**

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## Policy Regarding the Recording of Patient-Provider Conversations

It is the policy of Affiliated Oncologists that all patient-provider conversations are privileged and should not be recorded without the written consent of the provider.

## Receipt of HIPAA Patient Privacy Rights Notification

My signature below indicates that I have the HIPAA Patient Privacy Rights Notification and that I have been made aware of my privacy rights and how I may exercise those rights. I understand that all contact phone numbers listed on the Patient Registration Form may be used to contact me for treatment or payment purposes unless I submit a written request to restrict the use of any/all contact phone numbers listed.

**Patient/Guardian Signature:** \_\_\_\_\_ Date: \_\_\_\_\_

In lieu of patient signature, I, \_\_\_\_\_, as a staff member of Affiliated Oncologists, LLC, state that \_\_\_\_\_ has been provided with current notice of privacy practices.

Staff Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Patient Physician List

Name (Last, First): \_\_\_\_\_ Birthdate: \_\_\_\_\_ Today's Date: \_\_\_\_\_

Please list the name(s), city and fax number of physicians who have referred you to us, you are seeing or who you want us to send results to.

<b>Specialty</b>	<b>Name</b> (First and last name)	<b>Location</b> (City)	<b>Fax</b>
<b>Primary care</b> (family practice or internist)			
<b>Gynecology</b>			
<b>Hematology/Oncology</b>			
<b>Cardiology</b> (heart doctor)			
<b>Pulmonology</b> (lung doctor)			
<b>Breast Surgeon</b>			
<b>General Surgeon</b>			
<b>Gastroenterology</b>			
<b>Urology</b>			
<b>Nephrology</b> (kidney doctor)			
<b>Radiation Oncology</b>			
<b>Dermatology</b>			
<b>Neurology</b>			
<b>Endocrinology</b>			
<b>Reproductive Medicine (IVF)</b>			
<b>Other</b>			

**MEDICAL HISTORY**

Today's Date: \_\_\_\_\_

Name (Last, First): \_\_\_\_\_ Birthdate: \_\_\_\_\_ Age: \_\_\_\_\_

Referring Physician (Last, First): \_\_\_\_\_

Primary Care Physician (Last, First): \_\_\_\_\_

REASON FOR VISIT TODAY: \_\_\_\_\_

PAST MEDICAL HISTORY: \_\_\_\_\_

PAST SURGICAL HISTORY (include any complications): \_\_\_\_\_

Do you consent to blood products if necessary in a surgical procedure?  Yes  No Comment: \_\_\_\_\_

**FAMILY HISTORY OF ILLNESS** (please include any history of cancer & specify what type):

Father: Alive:  Yes  No Cancer:  Yes  No Type: \_\_\_\_\_

Mother: Alive:  Yes  No Cancer:  Yes  No Type: \_\_\_\_\_

Other Family Member: \_\_\_\_\_

**ALLERGIES:**

To Medications (list name of medication and what reaction you had to it): \_\_\_\_\_

To Other Products (i.e., food, latex, etc): \_\_\_\_\_

**MEDICATIONS:** (please include non-prescription drugs, aspirin, and/or herbal supplements):

Name & Type of Medication	Dosage and Frequency	Name & Type of Medication	Dosage and Frequency

Have you ever been on a hormone replacement therapy?  Yes  No If yes, how long? \_\_\_\_\_

**SOCIAL HISTORY:**

Alcohol usage:  Yes  No Type: \_\_\_\_\_ How much: \_\_\_\_\_ How often: \_\_\_\_\_

Tobacco usage: (Please check one):  Yes  No  Past  Present Type:  Cigarettes  Cigars  Pipe  Chew

Illicit drug usage (which drug and last used when): \_\_\_\_\_

Occupation/Student Status (briefly describe; if retired, please state your previous occupation): \_\_\_\_\_

How often do you exercise: \_\_\_\_\_ Who do you live with: \_\_\_\_\_

**OB/GYN:**

Last normal period: \_\_\_\_\_ # of Pregnancies: \_\_\_ # of Births: \_\_\_ # of C-Sections: \_\_\_ # of Normal Vaginal Deliveries: \_\_\_

Oral Contraceptive Rx (and how long): \_\_\_\_\_ Age of 1<sup>st</sup> Period: \_\_\_ # Days of Cycle: \_\_\_ # Lifetime Partners: \_\_\_

**PREVENTATIVE SCREENING** (list the date or month/year of test/procedure):

DEXA Scan: \_\_\_\_\_ Colonoscopy: \_\_\_\_\_ Mammogram: \_\_\_\_\_

Pap Smear: \_\_\_\_\_ History of abnormal pap smears?  Yes  No Last abnormal pap smear: \_\_\_\_\_

**REVIEW OF SYSTEMS**

Today's Date: \_\_\_\_\_

Name (Last, First): \_\_\_\_\_ Birthdate: \_\_\_\_\_ Age: \_\_\_\_\_

AREA	SYMPTOM (please check all that apply)			Other/Detail (Explain any other symptoms)
<b>CONSTITUTIONAL</b>	<input type="checkbox"/> Recent weight loss <input type="checkbox"/> None	<input type="checkbox"/> Recent weight gain <input type="checkbox"/> Weakness <input type="checkbox"/> Fatigue		
<b>EYES</b>	<input type="checkbox"/> Pain <input type="checkbox"/> Glaucoma	<input type="checkbox"/> Loss of vision <input type="checkbox"/> None		
<b>EARS, NOSE, THROAT</b>	<input type="checkbox"/> Pain <input type="checkbox"/> Redness	<input type="checkbox"/> Soreness <input type="checkbox"/> None		
<b>CARDIOVASCULAR</b>	<input type="checkbox"/> Chest Pain <input type="checkbox"/> Palpitations	<input type="checkbox"/> Irregular Pulse <input type="checkbox"/> Fluid Retention	<input type="checkbox"/> Swelling of Legs <input type="checkbox"/> None	
<b>RESPIRATORY</b>	<input type="checkbox"/> Shortness of Breath <input type="checkbox"/> Wheezing	<input type="checkbox"/> Cough <input type="checkbox"/> Asthma	<input type="checkbox"/> None	
<b>GASTROINTESTINAL</b>	<input type="checkbox"/> Diarrhea <input type="checkbox"/> Constipation <input type="checkbox"/> Distension	<input type="checkbox"/> Bloody stool <input type="checkbox"/> Heart Burn <input type="checkbox"/> Nausea	<input type="checkbox"/> Vomiting <input type="checkbox"/> Acid Reflux <input type="checkbox"/> None	
<b>GU Female (urinary system and/or genitals)</b>	<input type="checkbox"/> Frequency <input type="checkbox"/> Urgency <input type="checkbox"/> Blood <input type="checkbox"/> Vaginal Pain <input type="checkbox"/> None	<input type="checkbox"/> Incontinence <input type="checkbox"/> Slow stream <input type="checkbox"/> Hesitancy <input type="checkbox"/> Vaginal Dryness	<input type="checkbox"/> Increased Cramping <input type="checkbox"/> Irregular	
<b>MUSCULO/SKELETAL</b>	<input type="checkbox"/> Pains <input type="checkbox"/> Limitation of Range of Motion	<input type="checkbox"/> Sprains <input type="checkbox"/> None	<input type="checkbox"/> Swelling	
<b>INTEGUMENTARY (skin or breast)</b>	<input type="checkbox"/> Rash <input type="checkbox"/> Itching <input type="checkbox"/> Lumps	<input type="checkbox"/> Ulcers <input type="checkbox"/> Scaling <input type="checkbox"/> Tenderness	<input type="checkbox"/> Redness <input type="checkbox"/> Masses <input type="checkbox"/> None	
<b>NEUROLOGICAL</b>	<input type="checkbox"/> Dizziness <input type="checkbox"/> Light-headedness	<input type="checkbox"/> Headaches <input type="checkbox"/> Numbness	<input type="checkbox"/> Weakness <input type="checkbox"/> None	
<b>PSYCHOLOGICAL</b>	<input type="checkbox"/> Depression	<input type="checkbox"/> Anxiety	<input type="checkbox"/> None	
<b>ENDOCRINE</b>	<input type="checkbox"/> Diabetes <input type="checkbox"/> Adrenal Disease	<input type="checkbox"/> Hyperthyroidism <input type="checkbox"/> None	<input type="checkbox"/> Hypothyroidism	
<b>HEMA/ LYMPH</b>	<input type="checkbox"/> Recent Bleeding	<input type="checkbox"/> Anemia <input type="checkbox"/> None	<input type="checkbox"/> Recent Bruising	
<b>ALLERGIC/IMMUNOLOGY</b>	<input type="checkbox"/> Running Nose	<input type="checkbox"/> Itching Eyes	<input type="checkbox"/> Swelling of Eyes <input type="checkbox"/> None	



## **Physician Assistants, Advanced Practice Nurses and Nurse Practitioners**

Affiliated Oncologists employs Certified Physician Assistants (PA-C) and Advanced Practice Nurses/Nurse Practitioners. These staff address your health care needs and are your trusted advisers when it comes to maintaining or improving your health. They obtain medical histories, examine, diagnose and treat patients, order and interpret diagnostic tests and recommend and implement treatment plans. Some can perform minor surgery and assist in major surgery, instruct and counsel patients, order or carry out therapy and prescribe medications. PA-Cs/APNs perform these roles within a scope of practice established by the supervising doctor in accordance with state regulations. Generally speaking, they can perform many tasks delegated by the doctor.

They are licensed and certified health care professionals who practice medicine in partnership with physicians and bring a breadth of knowledge and skills to patient care. Before they can practice, PA-Cs and APNs/NPs graduate from an accredited program. They must pass the Certifying Exam and get licensed by the state in which they will practice.

During the course of your care, you may have follow-up appointments scheduled with the physician assistants/APNs/NPs. They maintain chemotherapy regimens, and you may also be scheduled with them for chemotherapy-related office visits.

## Financial Policy

We strive to offer the highest quality of care to all patients. Your treatment will not be contingent upon your insurance coverage. Considerable care has been taken in determining our fees. We want to assure you that our charges accurately reflect the complexity of care rendered and the skill and expertise required for your care.

**INSURANCE:** Insurance companies vary greatly in their coverage for medical services. Please be aware that the cost of non-covered services is your responsibility. We will bill your insurance for each service according to the most current billing regulations. We recommend that you personally contact your insurance company with specific questions or concerns regarding your policy. The office will inform you whether or not we are contracted with your insurance, but you are responsible for knowing if your specific plan is in-network or out-of-network.

**REFERRALS:** Many insurance companies require a referral for a visit to a specialist. Our physicians are specialists in medical oncology, radiation oncology, hematology, and gynecologic oncology so your visit(s) are NOT considered a primary well visit, nor a routine OB-GYN visit. Please refer to the front of your insurance card or call your insurance company to understand your coverage and whether you need a referral. ***It is the patient's responsibility to obtain a referral from the primary care physician or gynecologist (GCI only) prior to an appointment.*** Referrals are generally limited to a certain period of time or number of visits, so please ensure your referral is up to date before each visit. Referrals can be mailed or faxed to our office or presented at the time of your visit.

**PAYMENT:** We expect payment of your co-payment and deductible (when applicable) at the time of service. For your convenience, we are pleased to accept cash, checks, and major credit cards. Any patient with a balance on their account is required to make a payment prior to the next office visit. The practice mails statements every month with any balance on the account. We will be forced to send a balance to a collection service when no attempts at balance payments have been received.

**NON-COVERED SERVICES:** As part of your care, your physician may recommend a test or service that is not covered by your insurance plan. Some services that may not be covered by your insurance are: blood tests, bone density test, mammogram, CA-125 blood test, OVA-1 blood test, Pap smear, ultrasound, CT, MRI, or PET scan. This list may not be all-inclusive.

### **GCI ONLY:**

**SURGICAL ASSISTANTS:** We feel strongly about providing the best quality surgical care. Gynecologic oncology surgeries require tremendous expertise and time, so our physicians often rely on an experienced surgical assistant. This may include a physician's assistant, resident, or certified surgical assistant provided through the hospital. Some insurance companies do not cover non-physician surgical assistants in which case the patient would be responsible for this fee along with any deductible, co-insurance or co-payment.

**ROBOTIC SURGERY:** When lifestyle changes, medicine or other treatments do not ease your symptoms, your doctor may suggest surgery. Surgery can include:

- Open surgery: done through one large incision
- Laparoscopic/robotic-assisted *da Vinci* Surgery: this type of minimally invasive surgery is done through a few small incisions

With robotic-assistance, laparoscopic surgeons obtain technical advantages that include visual enhancements, dexterity and ergonomics. The majority of leading payers, such as a Medicare, CIGNA, United Healthcare and most Blue Cross and Blue Shield plans, consider robotic-assistance incidental to the primary surgical procedure and is payable at the carrier’s discretion. The patient is responsible for any charges incurred by this procedure that is not covered by the insurance. The patient may choose to appeal any denials, which is managed by the patient and not the office.

**DISABILITY FORMS:** Patients who require surgery or chemotherapy often request that we complete forms certifying their disability so they may receive income during treatment. This includes paperwork from your employer such as the Family and Medical Leave Act (FMLA.) Given the volume of these forms and the significant time required from our clinical staff to complete these forms, there may be a fee for completion of initial disability forms. Subsequent disability forms will be priced at \$5 for completion. We make every effort to complete disability forms within 7-14 business days of receiving them. In some cases, forms require additional information (pathology or hospital reports) that are not immediately available which may delay their completion.

<b>Service</b>	<b>Fee</b>
FMLA/Disability (initial) . . . . .	\$25.00
FMLA/Disability (subsequent) . . . . .	\$5.00

*Prices are subject to change without notice.*

**Your signature on the acknowledgement page later in this packet documents that you have read and understand this form and agree that you are responsible for the payment of all charges incurred regardless of insurance coverage or other plans available.**

## **HIPAA NOTICE OF PRIVACY PRACTICES**

### **EFFECTIVE 7/1/2020**

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully.

### **Your Rights**

You have the right to:

- Get a copy of your paper or electronic medical record
- Correct your paper or electronic medical record
- Request confidential communication
- Ask us to limit the information we share
- Get a list of those with whom we've shared your information
- Get a copy of this privacy notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated

### **Your Choices**

You have some choices in the way that we use and share information as we:

- Tell family and friends about your condition
- Provide disaster relief
- Include you in a hospital directory
- Provide mental health care
- Market our services and sell your information
- Raise funds

### **Our Uses and Disclosures**

We may use and share your information as we:

- Treat you
- Run our organization
- Bill for your services
- Help with public health and safety issues
- Do research
- Comply with the law
- Respond to organ and tissue donation requests
- Work with a medical examiner or funeral director
- Address workers' compensation, law enforcement, and other government requests
- Respond to lawsuits and legal action

### **Your Rights**

**When it comes to your health information, you have certain rights.** This section explains your rights and some of our responsibilities to help you.

#### **Get an electronic or paper copy of your medical record**

- You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.
- We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

#### **Ask us to correct your medical record**

- You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this.
- We may say "no" to your request, but we'll tell you why in writing within 60 days.

#### **Request confidential communications**

- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.
- We will say "yes" to all reasonable requests.

### **Ask us to limit what we use or share**

- You can ask us not to use or share certain health information for treatment, payment, or our operations. We are not required to agree with your request, and we may say “no” if it would affect your care.
- If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say “yes” unless a law requires us to share that information.

### **Get a list of those with whom we’ve shared information**

- You can ask for a list (accounting) of the times we’ve shared your health information for six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We’ll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

### **Get a copy of this privacy notice**

- You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper promptly.

### **Choose someone to act for you**

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

### **File a complaint if you feel your rights are violated**

- You can complain if you feel we have violated your rights by contacting us using the information on page 1.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C.20201, calling 1-877-696-6775, or visiting [www.hhs.gov/ocr/privacy/hipaa/complaints/](http://www.hhs.gov/ocr/privacy/hipaa/complaints/).
- We will not retaliate against you for filing a complaint.

## **Your Choices**

**For certain health information, you can tell us your choices about what we share.** If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in your care
- Share information in a disaster relief situation
- Include your information in a hospital directory

If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety. In the cases we never share information unless you give us written permission:

- Marketing purposes
- Sale of your information
- Most sharing of psychotherapy notes

In the case of fundraising:

- We may contact you for fundraising efforts, but you can tell us not to contact you again.

## **Our Uses and Disclosures**

### **How we typically use or share your health information**

We typically use or share your health information in the following ways.

#### **Treat you**

- We can use your health information and share it with other professionals who are treating you.

#### **Bill for your services**

- We can use and share your health information to bill and get payment for health plans or other entities.

### **How else can we use or share your health information?**

- We are allowed or required to share your information in other ways—usually in ways that contribute to the public good, such as public health research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see: [www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html](http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html).
- I understand that the information used or disclosed may be subject to re-disclosure by the person or class of persons or facility receiving it and would then no longer be protected by federal privacy regulations.

**Help with public health and safety issues**

We can share health information about you for certain situations such as:

- Preventing disease
- Helping with product recalls
- Reporting adverse reactions to medications
- Reporting suspected abuse, neglect, or domestic violence
- Preventing or reducing a serious threat to anyone's health or safety

**Do research**

- We can share your information for health research.

**Comply with the law**

- We will share information about you if state or federal laws require it, including with the Department of Health and Human Services, if it wants to see that we're complying with federal privacy law.

**Respond to organ and tissue donation requests**

- We can share health information about you with organ procurement organizations.

**Work with a medical examiner or funeral director**

- We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

**Address workers' compensation, law enforcement, and other government requests**

We can use or share health information about you:

- For workers' compensation claims
- For law enforcement purposes or with a law enforcement official
- With health oversight agencies for activities authorized by law
- For special government functions such as military, national security, and presidential protective services

**Respond to lawsuits and legal actions**

We can share health information about you in response to a court order or administrative order, or in response to a subpoena.

**Our Responsibilities**

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

**For more information see: [www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html](http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html).**

**Changes to the Terms of this Notice**

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request and in our office.

**Privacy Officer**

Jennifer Barker  
Practice Manager  
(708) 424-9710